

# CrisisGo Supports Data Driven Decisions for Athletic Center

## The Challenge

Convent of the Sacred Heart needed a way to keep their athletic center open for use by students and the public during the COVID-19 pandemic. They were one of the only schools able to remain open for the entire 2020-2021 school year but they wanted to keep their secondary facilities open and healthy for team practices, rental programs, and external users.

"Parents have to trust us with their kids in our care... We have to have all our "t's crossed and i's dotted"... How are students going to be kept safe?"

## The Solution

Convent of the Sacred Heart chose Safety iPass to screen visitors to their athletic center. Rental groups who routinely visit for an hour or so each receive an email with a health screening check. Other visitors and contractors can scan in at the front desk using the visitor feature. They can customize the screening questions and the sending schedule to avoid complaints (a problem on their previous platform).

"We have to create a sense of buy-in for people who may not feel as connected. It needs to be easy for people to understand."

With Safety iPass, they are also able to track attendance and perform detailed contact tracing.

"I love the capability to scan at particular rooms, so we know not just who is coming, but when they were in a space. That lets us get really granular with contact tracing."

## The Results

Safety iPass has been an important arrow in the quiver for administrators at Convent of the Sacred Heart.

"We want to stay open for as long as we possibly can. Safety iPass is just one protocol keeping the facility open, but it's a very important one."

With the health screening, check-in, and area scanning features, the team has access to more detailed information so they can make informed data-driven decisions and be prepared to do any necessary contact tracing.

"Safety iPass provided access to information I didn't have previously...It's sped up the check-in process and given us access to accurate data about how many people are coming through the building on a given day...In the event of contact tracing, we have really accurate data."

When asked how they measured the success of Safety iPass, the answer was clear: "You can't really put a price on safety."



## Customer Profile

Founded in 1881, Convent of the Sacred Heart is the oldest independent all-girls school in New York City, located on Manhattan's Upper East Side. The school runs the largest school athletics and wellness center in the city for their students, and also rents the facilities for other neighborhood and city organizations. The school prides itself on empowering students to share their passion and purpose.

**Industry:** Pre K-12 Education

**Region:** New York City, NY

**Total Buildings:** 3

**Total Students:** 700

**Total Staff:** 100

**Customer Since:** 2021

// It was really important that we got this right. We looked at a lot of pop-up platforms, but CrisisGo had a track record since the early 2000s. //

### Paul Culff

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Convent of the Sacred Heart



Learn how Safety iPass can help keep your school district safe.

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