

# Keep 80% of Students in Classrooms with Safety iPass

## The Challenge

Northbrook School District 28 didn't offer hybrid learning in the wake of the COVID-19 pandemic. At the beginning of the school year, parents decided whether their child would learn from home or in the classroom. This meant they didn't need to worry about complex schedules, but 80% of their students were learning fully in-person.

"We needed to figure out how to service students in the most robust way possible."

## The Solution

Northbrook School District 28 chose Safety iPass from CrisisGo after trying to develop a DIY method for staff over the summer. While they're still using their home-grown method for staff, it wasn't robust enough for all their students.

With Safety iPass, a daily email goes out to all parents to certify the health of their child. They are asked to certify by 7:45 so that all students can be in the doors by 8:25. Administrators call any parents who haven't certified to catch students before they arrive at the doors. Social workers screen the students in without ID badges; they know the students well enough to identify uncertified students and send them to the nurse's office.

"I know that's something I can do on my own but...CrisisGo has been helpful in supporting, providing tutorials, and walking me through it. It's a nice balance between doing it for me and showing me how to do it."

## The Results

Despite 80% of their students being in-classroom full-time, not one school has had to close because of an outbreak because the school has been able to track and follow up.

"We couldn't do what we do without it...It has given us all peace of mind... We know with confidence how many cases are reported in our buildings at any time. We're able to report that out to the broader community and [show] how we're contributing to the general health of all of Northbrook."

Parents and other stakeholders in the district were initially skeptical, but they quickly came on board.

"Parents know that this is a partnership. They know how valuable this is for us and they're thankful there's an easy process in place for students to walk in to a safe environment. They appreciate that the school is taking such a close look at the health of everyone in school. Initially I had a lot of people who were very skeptical. I always said 'it's going to work.' We were able to turn our initial skeptics around and say with confidence, it has performed as advertised."

NORTHBROOK  
DISTRICT 28



## Customer Profile

Northbrook School District 28 was the first school district in Northbrook, IL. They are a small neighborhood school district. They have three K-5 elementary schools and one Jr. High school. The district prides itself on academic success and their focus on the "whole child." They even support a 1:1 iPad program for their students.

**Industry:** K-8 Education  
**Region:** Chicago, IL  
**Total Buildings:** 4  
**Total Students:** 1,800  
**Total Staff:** 450  
**Customer Since:** 2020

// I don't know how we could do this without CrisisGo. Any homegrown solution would be more labor intensive...With Safety iPass, most days we don't even think about. It's just part of our routine. //

### Judith Epcke

Instructional Technology  
Coordinator  
Northbrook District 28